

## AMENDMENT

Serial No. 09/557,822

Kindly cancel claims 4, 5, and 7-14.

Please amend claim 1 as follows:

1. (Once Amended) A computer based system for reducing errors in freight services and billing comprising:

- a) a server computer;
- b) a distributed network connected to the server computer;
- c) a user computer connected to the distributed network which can interact with the server computer; and
- d) a database on the server computer containing accessorial service information;
- e) programs or software for displaying at least one accessorial service[s] and requiring the user to address said accessorial service[s] offered and to [select] accept or decline said [those] accessorial service[s desired] wherein said accessorial service comprises one or more of the following: arrival notification, construction site, inside delivery, liftgate service, residential delivery, residential pickup, and Saturday delivery.



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